



Regina O'Connell <roconnell@cityofplacerville.org>

Fwd: Comment for item 12.4 & 12.5 - Same comment

Cleve Morris <cmorris@cityofplacerville.org>

Tue, Oct 8, 2024 at 8:01 AM

To: Regina O'Connell <roconnell@cityofplacerville.org>, Melissa McConnell <mmccConnell@cityofplacerville.org>

FYI

Cleve Morris
City Manager
City of Placerville
cmorris@cityofplacerville.org
www.cityofplacerville.org
530-642-5200

----- Forwarded message -----

From: **Annie Aubrey** <chuckswellnesscenter@gmail.com>
Date: Mon, Oct 7, 2024 at 3:32 PM
Subject: Comment for item 12.4 & 12.5 - Same comment
To:

Hello council,

My name is Annie Aubrey and I am the business owner of Chuck's Wellness Center located on Upper Broadway. Back in 2022 I met with Rebecca Neves about the potential project to add sidewalks to my property. I was told the work would have minimal impact on business, they would work at night and store the machinery in nearby parking lots and never block both entrances to our business. Because of these important details, I signed the document giving the city permission to work on my property. As a part of the deal I also asked them to remove parking spots to open the entrance to provide safer entry access for cars coming in and cars backing out of parking spots. She agreed and drew this into the plan while I was sitting there with her.

Fast forward two years, the work started mid March 2024 and would be done @ Aug (now end of Nov). When they started laying out the project in the spring I asked to confirm they were moving the entry and removing parking spots, I was told the design was done and nothing can be done. From July-Aug they built a retaining wall in front of the building and the parking stalls were not removed and the entryway not altered as agreed. After completion the City engineer came out and saw the structure was not stable, not straight and not sound, she ordered its removal and to be rebuilt, this put them several weeks behind schedule. She also pulled me aside to mention the safety issue of the driveway and wanting to widen the driveway and remove parking spots, so they started over, saying this was a good thing that happened then since they can now widen the entry..... After the next pour the foreman was out there yelling at the guys the rebar was not straight and pulling the rebar out. They still have several more items on the list to finish this wall and we are now in October.

Throughout this process customers continuously said they thought we were closed because they couldn't even see our building and the cones made it look like there was no access. Today I personally had to ask the road guy to move cones to let me pull in. In this time we have made multiple calls to ask them to move tractors from the doorway of shoestrings (blocking customer access), to open up at least one driveway, as agreed upon and after several months, tears I have cried and pleaded with them, we are still struggling to give customers clear visible access. I was told in early September that the next phase of repaving the road was absolutely getting done at night time, so we should be less affected going forward. This morning I arrived to half the street torn up, several tractors, several workers all working on the roads in the daytime. They said they are trying to move quickly by doing day and night work. So, we have yet to see them do only nighttime work that does not affect the business.

Because in Sept they told me it's "nightwork only" moving forward I spent thousands on marketing and deals to gain our customers back in October (money I can't get back). As a single business we have lost over \$350,000 in sales since this began! Stores nearby have let employees go as their sales are down and I'm doing my best not to do the same.

In the end I write this long saga to you as they are again asking for more funds but also from the work I have seen, they have to redo things that shouldn't be redone multiple times (like our retaining wall) and paid for by the city. I have major regrets in approving this work and losing so much in sales as the information given in the beginning and throughout appears to have been false and simply to appease us in getting us to comply.

I don't expect any action to be done but I do believe you should all be aware of how this project has affected us & how the company has continuously added delays and needed more funds. This project could have cost more but been done at night (as they said it would be) so as not to affect the tax dollars and businesses in town in such a detrimental way. It has been a horrible experience, to say the least and there is no way to know that I will be able to gain the business back that has been sent to competitors.

Sincerely,

Annie Aubrey
CEO Chuck's Wellness Center
1318 Broadway
Placerville, CA 95667

Bcc'd all council members and City manager. Due to financial information I did not add the city clerk for public comment but will not be bothered if this has to be submitted as public comment or discussed in a public forum.